



Redgrave Parish Council

Accessibility Statement for Redgrave Parish Council Website

1. Introduction

This accessibility statement applies to the Redgrave Parish Council website:

<https://redgrave.onesuffolk.net>

This website is run by Redgrave Parish Council. We want as many people as possible to be able to use this website. This means you should be able to:

- Change colours, contrast levels and fonts
- Zoom in up to 300% without text spilling off the screen
- Navigate most of the website using a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader

We have also tried to make the website text as simple as possible to understand.

You can visit AbilityNet for advice on making your device easier to use if you have a disability.

2. Compliance Status

This website is partially compliant with the

Web Content Accessibility Guidelines (WCAG) 2.2

due to the non-compliances and exemptions listed below.

This statement is prepared in accordance with:

- Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018
- Smaller Authorities Proper Practices Panel Practitioners Guide 2026/27

3. Non-accessible Content

3.1 Non-compliance with accessibility regulations

We are aware that some parts of this website are not fully accessible:

- Some text does not reflow into a single column when the browser window is resized
- Users cannot always modify line height or spacing of text
- There is no “skip to main content” option for screen reader users
- Some online forms are difficult to navigate using a keyboard
- Many documents (including minutes, agendas and reports) are published as PDFs which may not be fully accessible to screen readers
- Some images and documents may not include appropriate alternative text

3.2 Disproportionate burden

This website is hosted on the OneSuffolk platform. Some accessibility limitations arise from the platform itself and are outside the direct control of the Parish Council.

We will continue to work with the platform provider where possible and ensure that all new content we publish meets accessibility standards.

3.3 Content not within scope of the regulations

The following content is exempt:

- PDFs and documents published before 23 September 2018 (unless essential to providing services)
- Third-party content not funded or developed by the Parish Council

4. What We Are Doing to Improve Accessibility

Redgrave Parish Council is committed to improving accessibility. We are:

- Regularly monitoring the accessibility of our website
- Making new PDF documents as accessible as possible
- Creating HTML web pages instead of PDFs where possible
- Reviewing and replacing older inaccessible documents over time
- Working to resolve accessibility issues that are within our control

5. What to Do if You Cannot Access Parts of This Website

If you need information on this website in a different format (for example accessible PDF, large print, easy read, audio or braille), we will provide it where possible.

Please contact:

Clerk to the Council

Email: clerk@redgrave-pc.gov.uk

Telephone: 01379 890613

We aim to respond within 10 working days.

6. Reporting Accessibility Problems

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we are not meeting accessibility requirements, please contact the Clerk using the details above.

7. Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you are not satisfied with our response, you can contact the Equality Advisory and Support Service (EASS), who provide advice and support.

8. Technical Information About This Website's Accessibility

Redgrave Parish Council is committed to making its website accessible, in accordance with:

- Public Sector Bodies Accessibility Regulations 2018
- WCAG 2.2

In line with the SAPPP Practitioners Guide 2026/27, the Council also ensures:

- Publication of required documents under the Freedom of Information Act 2000 and the Transparency Code for smaller authorities
- Compliance with the UK General Data Protection Regulation and the Data Protection Act 2018
- Ongoing review of digital and data compliance as part of its annual governance processes

9. How We Tested This Website

This website was last tested on: 12 July 2025

The test was carried out by the Clerk to the Parish Council using a basic, non-technical assessment.

We used a sample of pages representing different types of content, including:

- Home page
- Content pages (e.g. meeting information)
- Pages containing PDF documents (e.g. minutes)
- Neighbourhood Plan pages

The approach followed guidance published by the UK Government:

<https://www.gov.uk/government/publications/doing-a-basic-accessibility-check-if-you-cant-do-a-detailed-one>

10. Preparation of This Accessibility Statement

This statement was prepared on: 17 Apr 26

Last reviewed on: 5 May 26

11. Ongoing Compliance and Governance

In accordance with the SAPP Practitioners Guide 2026/27, Redgrave Parish Council:

- Reviews accessibility annually as part of its governance and internal control processes
- Ensures continued compliance with digital and data requirements
- Maintains transparency and public access to information through its website